

# Assisted Collection Consultation

## Overview

In Sheffield, residents are required to present their waste and recycling containers to the pavement for collection. Where, for a reason of age or mobility, there is no one within a household able to present the bins for collection, an application can be made for an assisted collection service. This means the collection crew will collect and then return the black bin, blue bin and box after emptying, to their usual point of storage. The householder is not required to move the bins.

Assisted collections are currently provided to households where:

- Residents are aged 65 or over
- Residents are aged under 65 but have a medical condition which prevents them from being able to put their bins out for collection

And where there is no-one living within the household aged 16 or over, or a carer, that can help.

## Why We Are Consulting

A number of problems have been identified with the current approach:

- There is a lack of clarity on the type and severity of medical conditions requiring an assisted collection.
- The information provided by the applicant is not subjected to any checks
- Many residents older than 65 are able to present their bins for collection

A series of changes have been proposed with the aim of providing a fairer, more consistent approach to providing assisted collections. The revised approach should ensure that only those residents who need the service receive it.

The purpose of this consultation is to get your views on the changes to ensure that what we are proposing is right for the residents of Sheffield.

The proposed changes will mean that a **permanent** assisted collection will be provided where an application is received from a resident aged 75 or over, or where the resident is under 75 and meets one or more of the following criteria:

- i. Is registered blind or partially sighted
- ii. Holds a blue badge for parking
- iii. Receives the higher rate of care component of Disability Living Allowance or enhanced daily living component of Personal Independence Payment
- iv. Receives the mobility component of Disability Living Allowance or enhanced mobility component of Personal Independence Payment
- v. Receives the War Pensioners' Mobility Supplement

Residents who apply and do not meet the above criteria may be granted a **temporary** assisted collection if there is a need for this service for a set period of no more than six months. This may be due to an illness, or recovery from an operation or injury.

Please note:

- Permanent and temporary assisted collections will only be provided where there is no-one living within the household aged 16 or over, or a carer that can help.
- Residents receiving the permanent assisted collection service will be contacted every three years to confirm they still live at the address and need the service

## Have Your Say

Give us your views by completing the assisted collection survey and return to:

Freepost – RRJG-TZXE-JSSE  
Waste Management  
2-10 Carbrook Hall Road  
Sheffield  
S9 2DB

Alternatively, you can complete the form over the phone by calling: 0114 20 37621

### Consultation Questions:

1. Do you think assisted collections should be provided to residents aged 75 and over, regardless of whether they have a medical condition or not?

Yes  No

2. Do you think assisted collections should be provided to residents aged under 75, with a medical condition preventing them from putting their bins out for collection?

Yes  No

3. Do you think residents aged under 75 should only receive a **permanent** assisted collection service if they meet one or more of the following criteria:

- i. Registered blind or partially sighted
- ii. Hold a blue badge for parking
- iii. Receive the higher rate of care component of Disability Living Allowance or enhanced daily living component of Personal Independence Payment
- iv. Receive the mobility component of Disability Living Allowance or enhanced mobility component of Personal Independence Payment
- v. Receive the War Pensioners' Mobility Supplement

and where there is no-one living within the household aged 16 or over, or a carer that can help.

Yes  No

4. Do you think residents should provide information to support their application for a **permanent** assisted collection e.g. proof of age, photocopy of their blue badge, copy of a confirmation letter

Yes  No

5. Do you think residents who do not qualify for a permanent assisted collection, should receive it on a temporary basis if they are in need of help?

Yes  No

(please turn over)

Do you have any additional comments you would like to make?

Thank you for taking the time to complete these questions. Whilst we cannot respond to individual responses, your feedback will be considered alongside all responses received before deciding on any changes.